



CITY OF ANN ARBOR, MICHIGAN

100 North Fifth Avenue, P.O. Box 8647, Ann Arbor, Michigan 48107

Office of the Chief of Police

September 2, 1999

Retina Systems Inc.
150 Day Street
Seymour, CT. 06483

Dear Mr. Moher:

I wanted to contact you regarding the "911 Interactive Training System" that I purchased for the Ann Arbor Police Department. During the summer months of June and July, I run a program called Safety Town. Safety Town is a summer educational program sponsored jointly by the Ann Arbor Police Department and the Ann Arbor Public School District. The program teaches personal and pedestrian safety to children entering the kindergarten in the Fall.

This year approximately 750 kindergarten students graduated from the program. One of the highlights of the program was the use of the 911 Interactive Simulator. The children were fascinated with the telephone and the parents were very appreciative of the whole system and its concept.

We have also used the telephone during the Ann Arbor Art Fair, block parties and numerous Police/Community events. The telephone is well received and we have received a great deal of positive feedback.

I am enclosing a newspaper article regarding our Safety Town program and your 911 Simulator in action. Thank you for all of your assistance. If a department is having second thoughts about purchasing a system, feel free to have them call me.

Respectfully,

Officer Thomas Hickey

TMH
Enclosure